Promising Approaches for Advancing Respectful and Compassionate Care:

Development, Approaches and Objectives

Dr Fatuma Manzi, PhD Dodoma, 16 March, 2023









Background

- Studies in Tanzania and beyond have documented disrespect and abuse of women during childbirth in health facilities
- Evidence suggests such mistreatment can lead to poor health outcomes, reduces trust in the health system, and impacts future care-seeking.

https://doi.org/10.1186/s12978-017-0389-z (David Sando et al, 2017)

https://doi.org/10.1186/s12978-017-0448-5 (Emily Peca et al,)

- Progress in Tanzania included increased awareness and recognition of mistreatment, development of policies and guidelines and attempts to implement interventions to advance respectful care.
- However, there was less available and accessible evidence around what to do to and how to address it.

Development and Motivation

- Given the presence of momentum and sensitization around mistreatment and the need to focus on respectful maternity care in TANZANIA, the government and other implementers wanted to know
 - what to do and how to do it



Objectives

Led to the need to:-

- 1. Grow the implementation evidence base through the documentation and (light/rapid) assessment of examples of promising approaches.
- 2. Creation of opportunity for innovative approaches and support implementation science activities
 - 1. To capture what "works and why" and can result in implementation guidance
 - 2. That can inform operationalization of national priorities and activities within quality of care and health systems strengthening agendas
 - 3. To help foster and engage champions to continue advancing work on RMC



The collaboration

- HEARD Project, the USAID funded formed collaboration in the last quarter of 2020,
 - A collaboration between University Research Co., LLC (URC), Ifakara Health Institute, and Africa Academy for Public Health in Tanzania
- An opportunity to study, document and share lessons learned from ongoing or recent innovative approaches to advance respectful care
- Objective was to contribute in pursuing and advocating the respectful maternal care (RMC) agenda in Tanzania

Approaches

- Issued a request for information (RFI) calling for expressions of interest to solicit innovative ideas.
- The call invited proposals from implementation organizations for catalytic awards
 - To be used to demonstrate how implementation science partnerships can be leveraged to accelerate innovation through the application, liberation (i.e., use of existing data) and generation of new evidence to improve policy and practice



Implementation

- 3 Institutions were selected CCBRT, THAMINI UHAI & Division of Nursing and Midwifery Services (DNMS), MOHCDGEC and Tanzania Midwives Association in collaboration with TAMA
- Workshop for the innovation development award to create a case study to advance respectful and compassionate maternal care in Tanzania
 - 2 rounds in Dar es Salaam
 - Workshop Objectives were to:-
 - To engage the teams in conceptualizing and fully understanding the innovation award concept and deliverables
 - Each team to review their proposed case study and proposal ideas, including the focus, methodologies and intended outcome.
 - To guide the teams in developing work plans, deliverables and dissemination plans.
- The workshop outputs included
 - Refined case studies proposals that were adapted as implementation protocols for the innovation awards
- Continuous technical support throughout

Progress and dissemination

- Here we are today
- To share the outcomes of 3 case studies that advance respectful and compassionate maternal care in Tanzania
- To think of the learning and utilization of the evidence generated
- To see how the resulting "case studies" can be used to inform national policy/advocacy and programming dialogues

THANKS



Acknowledgments

- We would like to acknowledge the management of IHI & AAPH & URC for technical support to the studies
- All stakeholders participated or supported the innovation awards
- We acknowledge development and Implementing partners for financial support during development of this case study
- USAID for funding



